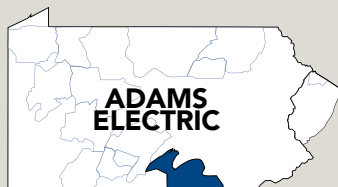




Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

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Adams Electric Cooperative, Inc.

1338 Biglerville Road
P.O. Box 1055
Gettysburg, PA 17325-1055
1-800-726-2324

Gettysburg District

1338 Biglerville Road
Gettysburg, PA 17325

York District

200 Trinity Road
York, PA 17408

Shippensburg District

10 Duncan Road
P.O. Box 220
Shippensburg, PA 17257

District Office Hours

Monday through Thursday
7 a.m. - 5 p.m.*

*By appointment only

Check out adamsec.coop

Like us on Facebook at
[Facebook.com/AdamsEC](https://www.facebook.com/AdamsEC)

Local Pages Editor: Kami Noel, CCC

This institution is an equal opportunity provider and employer.

From the CEO/General Manager



Co-op to change out meters

By Steve Rasmussen

IN OUR continuing efforts to provide members with the most reliable service possible, Adams Electric is starting to change out electric meters as part of its normal program of replacing aging equipment.

The co-op aims to replace more than 3,000 meters throughout the remainder of this year and then move forward as supplies are available to update 30,000 total meters over the next five years.

The project started in mid-June, with hopes for completion in 2027. We started at the farthest points on our system, Blosserville in Upper Frankford Township, Cumberland County, and Rinely in East Hopewell Township, York County, and plan to work back toward our system center in Gettysburg, Adams County.

The last time a project of this size was initiated was in 2005, when automated meters were introduced. That project took three years to complete. However, with supply chain issues and increased technology costs, we are budgeting more time and spreading out the expense across multiple-year budgets.

The new meters are still Aclara Technologies brand power line carrier (PLC) meters, which use the existing power line infrastructure for communication and function in much the same way as the current style.



Members will be notified in person or by a door hanger when their meter has been replaced. Our lineworkers will be doing this work and will need to visit every property on our system to make these changes.

If you see someone or have a concern, please don't hesitate to ask the employee for their co-op ID, look for their cooperative-logged clothing or vehicle, or call the co-op at 800-726-2324 to confirm the person's identity.

As an important safety reminder, only co-op personnel are authorized to perform work on your cooperative-owned meter. Adams Electric employees are trained for this type of high-voltage work and can assist your electrician so that work on or near your electric service can be done safely. Please contact the co-op with any questions or concerns. ❁

COMMUNITYconnections POWERING LOCAL ORGANIZATIONS

Co-op awards \$28,000 in scholarships to HS seniors

By Sarah Frank, CCC, *Communications/Community Relations Coordinator*

In 2022, Adams Electric Cooperative continued its mission of improving the quality of life in the communities we serve by distributing \$1,000 scholarships* to 28 high school seniors across our service territory for academics as well as career and trade ambitions.

This brings the total donated to continuing education scholarships to \$415,000 since 2008. This total also includes scholarships to undergraduate college students and adult members of the cooperative.

In addition to the students shown below, the co-op also congratulates the following high school seniors whose photos were not received in time for publication: Connor Deah and Zachary Deah, both from Bermudian Springs HS; Rachel Frenette and Madison Knerr, both from Gettysburg HS; Annabelle Biggins from Delone Catholic HS; and Shaely Stabler from New Oxford HS.

**Scholarships are funded through unclaimed Ownership Rewards and do not affect rates. ❁*



Haley Yacoviello-Andrus, Bermudian Springs HS



Colin Arnold, Chambersburg HS



Isabelle Bobe, Bermudian Springs HS



Rebecca Cohick, Big Spring HS



Tiffany Ellsworth, Fairfield HS



Sabreena Fahringer, Susquehannock HS



Molly Gutshall, Big Spring HS



Maggie Hughes, Delone Catholic HS



Lilly Newcomer, Biglerville HS



Kayla Ostriche, Bermudian Springs HS



Derek Reed, Littlestown HS



Cole Rowlands, Dover HS



Kelsey Shoap, Shippensburg HS



Nathaniel Snyder, Home Schooled



Fenton Stormes, South Western HS



Carter Stuart, Bermudian Springs HS



Daniel Sushko, Kennard-Dale HS



Alexandra Wetzel, Red Lion HS



Garrett Wilson, Susquehannock HS



Camron Wiles, Fairfield HS



Hailey Wolfe, Spring Grove HS



Navaeh Wolfe, Spring Grove HS

Know the signs so you don't get scammed

IT'S NO secret that consumers with an electricity connection have long been targets of utility scams, but fraudsters have changed their tactics since the COVID-19 pandemic. As consumers became more reliant on technology for work, school and commerce, scammers noted these shifts and adapted their tactics to this changed environment.

Imposter scams are the No. 1 type of fraud reported to the Federal Trade Commission. While a scam artist may come to your door posing as someone who works for the “power company,” in today's more connected world, attempts are more likely to come through an electronic device, via email, phone or text.

Common types of scams

A scammer may claim you are overdue on your electric bill and threaten to disconnect your service if you don't pay immediately. Whether this is done in-person, by phone, text or email, the scammers want to scare you into immediate payment, so you don't have time to think clearly.

If this happens over the phone, hang up. If you're concerned about your bill, call the co-op at 800-726-2324. Our phone number can also be found on your monthly bill and on our website, adamsec.coop. If the scam is by email or text, delete it before taking any action. If you're unsure, you can always contact us or use SmartHub to login and check the status of your account.

Some scammers may falsely claim you have been *overcharged* on your bill and say they want to give you a refund. It sounds easy. All you have to do is click or press a button to initiate the process. If you proceed, you will



be prompted to provide banking and possibly other personal information. Instead of money going into your bank account, the scammers can drain your account and use your personal information, such as a Social Security number, for identity theft.

If this “refund” scam occurs over the phone, hang up and block the phone number to prevent future robocalls. If this scam attempt occurs via email — known as a “phishing” attempt — or by text — known as “smishing” — do not click any links. Instead, delete it and, if possible, block the sender. When in doubt, contact the co-op.

Defend yourself against scams

Be wary of calls or texts from unknown numbers. Also, be suspicious of an unknown person claiming to be a utility worker who requests banking or other personal information.

Never let anyone into your home that you don't know unless you have a scheduled appointment or reported a problem. Adams Electric employees wear logoed uniforms and carry ID badges. When we perform work on a member's property or come into your home, our employees are professionals and will always identify themselves first. We also drive logoed vehicles.

Remember, too, Adams Electric will never demand immediate payment. If your payment is past due, a notice will be included with the next billing statement, including:

- ▶ The total amount due, along with applicable late charges; and
- ▶ The date of the proposed service disconnection, which shall not be less than three days from the date of the late notice.

Ten days after the delinquent message prints on the member's bill, if the balance remains unpaid, one of the following steps will be taken:

1. A phone call will be made to the member between the hours of 8 a.m. and 5 p.m. notifying them they have 72 hours to make a payment or suitable payment arrangement to avoid their account being disconnected.

2. If we do not have a phone number on file, a cut-off notice will be delivered to the property, and the member will have 72 hours to pay before service is interrupted. A delivery fee may apply.

We want to help protect our members and our community against utility scams, and you can help create the first line of defense. Please report any potential scams to us so we can spread the word to prevent others in the community from falling victim, too. ❁

NEWSworthy

NOTES FROM AROUNDYOUR COOPERATIVE

MSR earns promotion to specialist

On July 5, Morgan Chamberlin was promoted to member services specialist in the Shippensburg District. She has been in training for the position for the last six months.



Morgan Chamberlin

She reports to Rebecca Witherow, member services coordinator within the Human Resources/Communications/Member Services Department.

Chamberlin started with Adams Electric on Jan. 20, 2020, as a member services representative. She is a graduate of Chambersburg Area Senior High School and obtained her bachelor's degree from Shippensburg University. She lives in Shippensburg. ❁

August is BACK TO SCHOOL SAFETY MONTH

Stay alert!
Slow down and be alert in residential areas and near schools. Be especially watchful of kids in rural areas without sidewalks.

PLUG IN TO ADAMS ELECTRIC ONLINE

Online services to manage your account from the comfort of your own home.

<p>WEB: adamsec.coop</p> <ul style="list-style-type: none"> View outages, news releases, upcoming events and important safety information Discover member benefits, co-op history and general information about your co-op Learn how to lower your energy bills Visit the My EV portal to see if an electric vehicle is right for you with interactive calculators 	<p>SMARTHUB: adamsec.smarthub.coop</p> <ul style="list-style-type: none"> View and pay your bill View and compare electric use View billing and payment history Report an outage Sign up for automatic payments Sign up to receive text and email alerts from the co-op concerning outages, peak alerts and billing notifications 	<p>FACEBOOK: facebook.com/AdamsEC</p> <ul style="list-style-type: none"> Receive up-to-date news and information Find event announcements See photos and videos 	<p>TWITTER: twitter.com/aec_coop</p> <ul style="list-style-type: none"> Read important emergency and safety announcements Receive up-to-date news and information
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GO BEYOND THE CARD.



Download the new Co-op Connections® app today!



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Google Play



Download on the
App Store

IT'S SIMPLE

- 1** Present your Co-op Connections Card at check out. If you have insurance, present your insurance card as well.
- 2** Ask the pharmacist to calculate the discounted price. If you have insurance, ask the pharmacist to compare the discount card price to your insurance price.
- 3** You pay the lowest price between the two.



TO LOCATE PROVIDERS IN YOUR AREA:

- Go to www.connections.coop/healthy-savings and click "Locate Providers."
- Set up your account.
- Enter your zip code to search for providers near you.



**Adams Electric
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Visit adamsec.coop or contact Adams Electric at 1-800-726-2324 with any questions.

*Co-op Connections is not a replacement for insurance.
Not all services are available locally.

**CO-OP CONNECTIONS CARDS HAVE SAVED
ADAMS ELECTRIC MEMBERS OVER \$269,000
IN PRESCRIPTION COSTS**