

ADAMS ELECTRIC'S WAYS TO PAY OPTIONS

1. Recurring payments. Sign up for automatic bank draft through SmartHub. After adding account information, the total bill amount will be withdrawn from your account on the due date each month. You can also set up a credit card for recurring payments.

2. SmartHub. Review your bill electronically through SmartHub and authorize payments from your checking account or credit/debit card. You can also view your billing and payment history; report outages; or turn off copies of your paper bill — choose “My Profile” and “Update My Printed Bill Settings.”

3. Pay by phone. To make a payment over the phone, call toll-free **855-939-3695**. *This is a third party vendor. Please have your account number ready.

4. Pay by mail. Send your bill stub, along with a check

for the amount shown on the bill to: Adams Electric, P.O. Box 3605, Gettysburg, PA 17325-0605.

5. Pay in person. Pay with cash, check, money order or credit card at any of the cooperative's three district offices: Gettysburg District, 1338 Biglerville Road; Shippensburg District, 10 Duncan Road; and York District, 200 Trinity Road. *Only Visa and Mastercard credit cards accepted. Prescheduled appointment required.

6. Pay at a kiosk. Pay at an onsite payment kiosk in any district location. Cash, check, Visa, and Mastercard accepted. (Coins, money orders, Discover and American Express are not accepted.) If paying with cash, change will not be given and will be applied as a credit to your account. You must have your Adams Electric account number to process payment.

USE SMARTHUB PAYNOW

If you want to pay your bill quickly, and avoid setting up a SmartHub account, you can use *SmartHub PayNow*. This application allows quick login using only your billing account number and the first five letters of the primary account holders last name. Through this service you will only see your current amount due and a prompt to pay your bill.



**Adams Electric
Cooperative, Inc.**

® A Touchstone Energy® Cooperative 

1-800-726-2324 | adamsec.coop

*This institution is an equal opportunity
provider and employer.*

GET SMART: MANAGE YOUR ACCOUNT ONLINE

The screenshot shows the Adamsec SmartHub mobile app interface. The top navigation bar is green with the text 'HOME' and a notification bell icon labeled 'Go to All Notifications'. The left sidebar contains a menu with categories: 'BILL & PAY' (1), 'USAGE' (2), 'CONTACT US', and 'SETTINGS'. The 'CONTACT US' section includes 'Location', 'Report Power Outage' (3), 'Submit Inquiry' (4), and 'Track Issue Status'. The 'SETTINGS' section includes 'Contact Information', 'Contact Methods', 'Manage Notifications' (5), 'Paperless Billing', 'Registered Accounts', 'Security', 'Stored Payment Accounts', and 'Two-Factor Authentication'. At the bottom of the sidebar is a link to 'Adams Electric Website' (8). The main content area is titled 'HOME' and features a 'NOTIFICATIONS (1)' section with a message about a phone number change (7). Below this is a 'CUSTOMER OVERVIEW' section with a table showing 'CUSTOMER NAME', '\$207.00', '\$0.00', and 'Paid' (6). The table also includes 'Last Payment Amount' and 'Current Bill Amount'. At the bottom is a 'USAGE OVERVIEW' section with a table of 'CUSTOMER NUMBER' and 'ADDRESS' showing usage in kWh for Nov 2022 and Nov 2023, and a bar chart showing usage by month for 2022 and 2023. A note indicates 'Your bill is 10.11% higher than last year.' Callouts 1 through 8 are placed over various elements in the interface.

FEATURES INCLUDE:

1. View Bill;
2. View Usage History;
3. Report an Outage;
4. Contact the Co-op;
5. Sign Up for Emails;
6. Pay your bill;
7. Notifications;
8. Return to adamsec.coop

SMARTHUB OFFERS MEMBERS AN ELECTRONIC ACCOUNT MANAGEMENT PORTAL TO:

- Learn more about your electric use,
- Pay your bill on-the-go,
- Report a power outage,
- Sign up for email and text notifications

VISIT ADAMSEC.SMARTHUB.COOP

To make an electronic payment or to download the app, visit the app store on your tablet or smartphone and download SmartHub.